



RESCO

FUNDAMENTALS

FUNDAMENTAL #1:

Do what's best for our customer.

FUNDAMENTAL #2:

Be fanatical about response time.

FUNDAMENTAL #3:

Be honest.

FUNDAMENTAL #4:

Honor commitments.

FUNDAMENTAL #5:

Be a fanatic about organization.

FUNDAMENTAL #6:

Own your work.

FUNDAMENTAL #7:

Get clear on expectations.

FUNDAMENTAL #8:

Do it right the first time.

FUNDAMENTAL #9:

Don't procrastinate.

FUNDAMENTAL #10:

Communicate clearly.

FUNDAMENTAL #11:

Take the initiative.

FUNDAMENTAL #12:

Know your stuff.

FUNDAMENTAL #13:

Practice active listening.

FUNDAMENTAL #14: Respect others, their ideas, and opinions.

FUNDAMENTAL #15:

Embrace change.

FUNDAMENTAL #16:

Practice blameless problem solving.

FUNDAMENTAL #17:

Engage in constructive conflict.

FUNDAMENTAL #18:

Be flexible.

FUNDAMENTAL #19:

Be a team player.

FUNDAMENTAL #20:

Be productive.